Health Care Determinants

Quality of Outpatient Care

Health Determinant: Quality of Outpatient Care

Health Care Component: Poor Diabetic Care

Poor Diabetic Care Score and Rank: 2007 – 37.1 (2)

2008 - 45.6 (22)

<u>Healthiest Wisconsin 2010 Health Priority</u>: Access to Primary and Preventive Health Services

Poor Diabetic Care is a composite score based on the percentage of Medicare/Medicaid clients between the ages of 65 and 74 who did not receive the recommended diabetic care. The measure has three components; the percent of diabetics who did not have a retinal eye exam; the percent of diabetics who did not receive lipid profiles; and the percent of diabetics who did not receive HbA<sub>1</sub>C testing. These indicators are valid and reliable measures of the quality of care received by the diabetic Medicare population and are a proxy for the quality of outpatient healthcare in the area.

Waupaca County has excelled in the area of diabetic care with patients receiving timely testing and screening in the three categories assessed. However, the drop from the top quartile to the upper middle quartile is as yet to be explained and warrants further investigation. The decline in the percentage rate is not as great as the drop in rank. The explanation may be that a number of other counties have finally caught up with what Waupaca County has already been doing well so the rank declined most significantly.

**Health Determinant:** Quality of Outpatient Care

Health Care Component: No Biennial Mammography

<u>Percent and Rank</u>: 2007 – 32.6% (45)

2008 - 29.3% (35)

<u>Healthiest Wisconsin 2010 Health Priority</u>: Access to Primary and Preventive Health Services

No Biennial Mammography is a measure of the percentage of female Medicare recipients between the ages of 65 and 74 that did not receive a recommended mammogram. Mammography is an important tool for diagnosing breast cancer early, thus improving the chance for survival.

Waupaca County has improved its ranking from 45<sup>th</sup> to 35<sup>th</sup> of 73. This brings the county from the lower middle to the upper middle quartile. Education by physicians, nurse practitioners and other health care personnel has helped this population appreciate the need for and value of mammography in the 65-74 year old age group to the point where they now receive recommended screenings.

Waupaca County, Health Services Division, also offers the Wisconsin Well Women Program (WWWP) which assists women in financial need, ages 35-64, to receive screening mammograms and pap smears. The goal of the program is to reduce the incidence of breast and cervical cancer deaths. In the past year, 129 women received mammograms. 97 received pap smears. Of those women screened, two with abnormal mammograms were discovered to have breast cancer and were enrolled into the Wisconsin Well Women Medical Assistance Program which will assist in paying any future health care costs they accrue as they continue on to further testing and possible treatment options. 9 women had abnormal pap smears and 2 women went on for further testing and treatment as a result of the initial findings. The program continues to excel at identifying and enrolling an underserved population.